

News Release

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Global Manufacturing Operations Management

— Best-in-Class manufacturers are over 2.5 times more likely than other manufacturers to deploy a MOM platform across the entire global manufacturing network—

BOSTON, MA – September 7, 2008 – Aberdeen Group’s latest benchmark report, Global Manufacturing Operations Management, has correlated specific business capabilities and technology enablers to Best in Class operational performance. For the purposes of this study, Aberdeen has evaluated and classified manufacturers based on three key performance indicators: On-Time and Complete Shipments, OEE, and Response Time to Non-Conforming Shipments. Best-in-Class manufacturers are defined as the top 20% of performers in a weighted average across the aforementioned three KPIs and results show that Best in Class performance is:

- 94% On-Time and Complete Shipments
- 84% Overall Equipment Effectiveness (OEE)
- 9.9 Hours Response Time to Non-Conforming Shipments

Putting these findings in context, Matthew Littlefield, a Senior Research Analyst with the Aberdeen Group’s Global Manufacturing Practice, states “Manufacturers are continually faced with the pressure to reduce the total cost of manufacturing and the Best-in-Class are successfully responding to this pressure in several distinct ways. First, the Best-in-Class are taking a collaborative approach to deploying Manufacturing Operations Management platforms, leveraging the expertise of both Corporate IT and Line of Business Manufacturing”. Littlefield adds, “Second, and perhaps most importantly, the platforms deployed by the Best-in-Class are considerably more likely to span the entire global manufacturing network, as well as, provide visibility and automated work flows to manage adverse events across assets, production, quality, inventory, customers, and suppliers.”

A complimentary copy of this report is made available due in part by the following underwriters: Apriso, Lighthouse Systems, and Wonderware. To obtain a complimentary copy of the report, visit: <http://www.aberdeen.com/link/sponsor.asp?cid=5229>.

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